

A Quick Update From Eve

Your Local
Energy
Provider

Hello Eve Customers!



Have a question?

CONTACT US

(6:00am - 3:00pm WST)

Customer Service Support

Phone **08 6186 9858**, or

Email **CustomerService@**

EglintonVillageEnergy.com.au

Faults & Outages

Phone **1800 920 062**

General Information & Applications

Visit our website

[www.eglintonvillageenergy.](http://www.eglintonvillageenergy.com.au)

[.com.au](http://www.eglintonvillageenergy.com.au)

THANK YOU!

The **Eglinton Village Energy (Eve)** Community Insights Survey for 2026 has now closed.

A big thank you to everyone who shared their feedback through the survey, over the phone or by email. We greatly appreciate the opportunity to hear from our customers and better understand your experiences with Eve.

Our team is now reviewing the feedback and insights received, which will help inform future improvements as we continue to grow alongside the Eglinton Village community. **Thank you for helping shape the future of Eve.**

Coming Soon:

A Guide to Understanding Your Electricity Usage.

We're expanding our customer resources to help you better understand your electricity usage, your bill and the factors that can influence energy consumption.



Eve Connection Container Arrives at Eglinton Village!

If you've been around the Eglinton Village estate today, you may have noticed the new **Eve Connection Container** being delivered!

This Connection Container is an important part of the Eve energy network. It houses the control, monitoring and protection systems that help keep the electricity network operating safely, reliably and in line with industry requirements. While it may look like a shipping container from the outside, it **contains the technology** needed to support the growing Eglinton Village community and safely **manage increasing numbers of rooftop solar systems**.

The container is expected to become operational from the **20th August 2026**. To connect it to the network safely, **planned power outages will be required on 18th and 19th August 2026**. We'll provide affected customers with separate outage notifications and more information before these works take place.

The installation of the connection container marks an exciting milestone for Eve and the next stage of our community solar journey!

Customers interested in installing their own rooftop solar system can apply through the **Self-Supply Application** on our website.

From September, we'll begin contacting the first group of customers participating in Eve's Opt In Solar Program. Our team will work directly with these customers to arrange site inspections, confirm installation details and schedule the installation of the rooftop solar systems. The Eve Opt In Solar Program will continue to roll out in stages as Eglinton Village continues to grow.



Celebrating Local Culture

The connection container will also become a **unique community feature**, showcasing artwork by **Whadjuk Noongar artist Jason Bropho**. Originally created on canvas and professionally adapted for the container, the artwork celebrates the local landscape, community and Noongar culture. It acknowledges the Traditional Custodians of the land and **reflects the connection between people, place and sustainable energy**.

We're proud to incorporate this meaningful artwork into the project, transforming the connection container into **not only an important piece of energy infrastructure, but also a lasting landmark for the Eglinton Village community**.