



NAME
FULL ADDRESS

This is the date that EVE issued your bill.

Electricity

Issue date **XX XX XXXX**
Tax invoice **XXX XXX XXX XXX**

Need help?

Faults & Emergencies
Eglinton Village Energy Call:
XXXX XXX XXX (24 hours)

Energy Ombudsman
XXXX XXX XXX

This is the number you call to enquire about your Account or bill.

Account enquiries
XXXX XXX XXX

Here, you will find the total amount due for this bill, and the date that the total amount is due.

Here's your bill

The Supply Address is the address that we are supplying electricity to. This bill is for this address.

Account details

Supply address	XXXX
National Metering Identifier (NMI)	XXXXXXXXXX
Account number	XXXXX XXXX XXX

Amount due

\$ XXXX

Due XX XX XXXX

The National Metering Identifier (NMI) is the number that identifies the address that we are supplying electricity to. This number will never change and will always be associated with the supply address.

Your Account Number is the number associated with your EVE account. This Account Number is unique to you and is associated with your details and billing for this EVE account.

These are your payment options. You will need a copy of this bill, with these payment details, to successfully make payments towards this bill.

How to pay

Card
Pay with credit or debit card by calling XXXX XXX XXX

DIRECT DEBIT Direct Debit
Set up ongoing Direct Debit by calling XXXX XXX XXX

Centrepay
For further information visit servicesaustralia.gov.au/centrepay

POST billpay Post Billpay®
Pay in person at any post office, or go to postbillpay.com.au

Mail
To pay by cheque or money order, combine this portion of your bill and mail to:
XXXX
XXXX
XXXX

BPAY Bpay
Billers Code: XXXXXX
Ref: XXXXXXXXXXXXX

CRN: XXXXXXXXXXXX
Ref: XXXXXXXXXXXXX

Billers Code: XXXX
Ref: XXXXXXXXXXXXX



Your Electricity Plan details will be noted here. We explain what Tariff you are on.

Plan summary

Tariff Details

Your Billing period is the date we started billing you, through to the date we stopped billing you.

Understand your bill

Billing period: XX XX XXXX to XX XX XXXX (X days)

Bill Commentary

Any comments about your bill will be noted in this section i.e., your bill is estimated.

XXXX

Previous balance and payments

Amount

Previous balance

\$ XXX.XX

X payment received XX XX XXXX

\$ XXX.XX

Your previous balance, and payments towards that balance, will show in this section. If you are up to date with your payments, any payments listed here will cover the previous balance, and the balance brought forward will be \$0.

Balance brought forward

\$ XXX.XX

New charges

Amount

Your supply address has a meter. Your meter number is the serial number of the meter. This meter reads your total electricity usage for the billing period at your supply address. The total usage is used to determine the billing calculations.

Meter 1 details

NMI: XXXXXXXXXX

Supply address: XXXX

Meter Number

Start Reference *

End Reference *

Total Usage (kWh)

Read Type

XXXXXXXXXX

XXXX.XX

XX XX XXXX

XXXX

X

XX XX XXXX

XX XX XXXX

Next read date: XX XX XXXX

* Reference reads are a guide only and may not reflect the total energy consumption for this billing period.

Energy Charges

(Units x Price x Network Factor)

Units

Price

Network Factor

For Period XX XX XXXX to XX XX XXXX

RETAIL

All Usage

XXXX kWh

XXXX \$/kWh

X

\$ XXX.XX

Supply Charge

X days

XXXX \$/day

X

\$ XXX.XX

Total new charges

+

\$XXX.XX

For 'All Usage', your plan determines the price per kilowatt hours (kWh). Price X kWh = Usage costs. The supply charge is a charge per day, for supplying electricity. Total billing days in the period X daily supply charge rate = supply charge costs

Your total for this bill

=

\$ XXX.XX

GST included in total

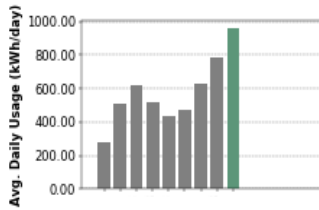
\$XX.XX

All amounts include GST unless otherwise specified.

The total amount of the bill is the final amount, once the previous balance and new charges are taken into consideration.

Compare your usage over time

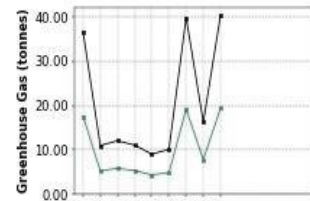
USAGE



Bill Period End Date (dd mmm yy)

Avg daily usage: **X kWh** Same
time last year: **X** Avg cost/day:
\$ X

GREEN HOUSE GAS



Greenhouse gas emissions for this
bill was **X** from **X kWh**
For more information visit:
www.climatechange.gov.au



Did you know a **Renewable Energy System** supports your site? This means your site is powered by both clean energy and energy from the grid. The graph above shows your Green House Gas (GHG) emissions were reduced to X for this bill period. A great win for the environment!

It is important to be able to see how your usage has tracked over previous billing periods, compared to this one. This Usage section and table will show you if your usage has increased, decreased or stayed the same.

The Greenhouse Gas section will tell you how you're helping the environment. Greenhouse gasses are gas emissions that are caused by human activities, trapped in the atmosphere, and contribute towards climate change. Renewable Energy systems (such as solar panels) are a way of reducing the amount of greenhouse gasses you, or your community create. The lower the greenhouse gas emissions, the better!

Here you will find important information to support you with your account.

Assistance & support

Payment assistance

Payment extensions and payment plans are available if you need it. Call us on XXXX XXX XXX or email X

Use Centrepay to make regular deductions from your Centrelink payment. Centrepay is a voluntary and easy payment option available to Centrelink customers. Go to servicesaustralia.gov.au/centrepay for more information on how to set up your Centrepay deductions. Please use the CRN number and Reference number located in the 'How to pay' section.

Life support

If someone residing at your property relies on life support equipment, please call us on XXXX XXX XXX

Moving out?

You need to notify us when you are planning to move out of your address. Call us on XXXX XXX XXX, or email X

Need an interpreter?

الخدمات ترجمة Phone: 13 14 50

口譯員服務

통역 서비스

Υπηρεσία Διερμηνέων

Dịch vụ thông dịch

Servicios de Intérpretes



National relay service

To use the teletypewriter (TTY) service, please call 13 66 77. This is available for the cost of a local call. To use the Speak & Listen service, please call XXXX XXX XXX.